PROPOSED AMENDMENTS TO THE SURVEILLANCE STANDARDS FOR NONRESTRICTED LICENSEES

PURPOSE: Pursuant to Nevada Gaming Commission Regulation 5.160(2) to amend sections 9 and 10 to update submission requirements by licensees; to amend Surveillance Standards section 1.010 to revise, remove, or add various requirements and standards relating to the surveillance of various portions of licensee properties; to amend section 1.020 to update license categories from revenue-based to activity-based; to amend section 2.010 related to surveillance equipment to reflect the current employee classifications and occupational training and abilities and to include required notifications related to surveillance malfunctions; to amend Surveillance Standards 1-8 to update the minimum requirements for surveillance of slot machines, table games, card games, keno, bingo, race books, sports pools, pari-mutuel books, casino cage and vault, count rooms and security offices; to amend Surveillance Standard 9 to update the minimum requirements for surveillance record keeping; to amend Surveillance Standard 10 and 11 to update payout standards and surveillance locations in gaming salons and club venues; to amend Surveillance Standard 12 to align recording standards with technological advancements; to amend Surveillance Standard 13 to update requirements of the overall system; to add Standard 14 to include Restricted licensees; and to take such additional actions as may be necessary and proper to effectuate this stated purpose.

SURVEILLANCE STANDARDS FOR NONRESTRICTED <u>AND RESTRICTED</u> LICENSEES

(Draft Dated: December 1, 2025)

<u>New</u> [Deleted]

It is the responsibility of each licensee to ensure that its surveillance system is used to accomplish the stated purpose under Nevada Gaming Commission Regulation 5.160(2) and is not used in an improper manner [which] that would bring discredit to the industry.

1.010	Definitions.
1.020	License categories.
2.010	Surveillance equipment.
Std. 1	Required surveillance coverage: Slot machines.
Std. 2	Required surveillance coverage: Table games.
Std. 3	Required surveillance coverage: Card games.
Std. 4	Required surveillance coverage: Keno and bingo.
Std. 5	Required surveillance coverage: Race books, sports pools, and pari-mutuel books
Std. 6	Required surveillance coverage: Casino cage and vault.
Std. 7	Required surveillance coverage: Count rooms.
Std. 8	Required surveillance coverage: Security offices.
Std. 9	Records.
Std. 10	Required surveillance coverage: Gaming salons.
Std. 11	Required surveillance coverage: Club venues.
Std. 12	Digital video recording standards.
Std. 13	Surveillance system standards.

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- **1.010 Definitions.** As used in these standards, the following definitions apply:
- 1. "Casino surveillance" means the capability to observe and record activities being conducted in a licensed gaming establishment.
- 2. "Dedicated camera" means a video camera required by these standards to continuously record a specific activity. [In lieu of continuous recording, time-lapse recording is acceptable if approved, in advance, by the gaming control Board Chair or the Chair's designee.]
 - 3. ["Motion activated dedicated camera" means a video camera which, upon its detection of activity or motion in a specific area, begins to record the activity or area.]
 - 4. ["PTZ camera" means a video camera which possesses, at a minimum, pan, tilt, and zoom capabilities or features comparable thereto.]
- 5. 3. "Video management system" (VMS) means software that centrally manages camera systems to enable recording, monitoring, and searching of video feeds. It serves as a single interface to control cameras, manage data, and integrate with other systems, such as access control, offering features for remote access and video storage. A VMS can be the software component of a network video recorder (NVR) and/or a digital video recorder (DVR).
- 6. 4. "Surveillance room" means a secure location(s) in a licensed gaming establishment used primarily for casino surveillance.
- 7. <u>5.</u> "Surveillance system" means a system of [video] cameras, [monitors, recorders, video printers, switches, selectors and other ancillary equipment used for casino surveillance] video management servers, network switches, redundant storage arrays, monitoring workstations, and associated software applications used for casino surveillance, digital recording, monitoring, and playback equipment.
- 8. 6. "Satellite surveillance equipment" means surveillance monitors, recorders, remote selectors, and other ancillary equipment located in an area other than the surveillance room and used for casino surveillance.
- 7. <u>"Electronic table game" means any equipment, contrivance, component, system, or machine used to facilitate, automate, or simulate the play of an approved live table or card game that constitutes a "game" or "gambling game" as defined in NRS 463.0152.</u>
 (Amended: 10/23.)
- **1.020** License categories. For purposes of these standards, licensees are categorized as follows: [based on annual gross gaming revenue during the preceding calendar year:]

Category A—[\$40 million or more.]A non-restricted gaming operation with 10 or more table or card games. This includes any electronic table game that requires a dealer to operate the game.

Category B—[\$15 million or more, but less than \$40 million.] A non-restricted gaming operation with less than 10 table or card games. This includes any electronic table game that requires a dealer to operate the game.

Category C—[\$3 million or more, but less than \$15 million.]A non-restricted slots-only gaming operation.

Category D-Less than \$3 million.

If a licensee did not operate for a full year during the preceding calendar year, the partial year's revenue must be projected over the course of a full year to determine the appropriate license category.]

2.010 Surveillance equipment.

- 1. The surveillance system for all category "A" [and "B"] licensees shall be maintained and operated from a surveillance room.
- 2. The surveillance system for all category ["C" and "D"] "B" and "C" licensees shall be maintained and operated from a secure location.
- 3. The entrance to the surveillance room or secured location must be located <u>or safeguarded</u> so that it is not readily accessible by [either casino employees who work primarily on the casino floor] <u>unauthorized</u> employees or the general public.
- 4. Access to a <u>non-restricted licensee's</u> surveillance room must be limited to surveillance personnel, key employees, and other personnel authorized in accordance with the <u>non-restricted</u> licensee's policy as set forth in its written surveillance system plan. Immediately upon request and presentation of proper identification presented to any authorized person, any agent of the Board must be provided access.

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- 5. <u>A non-restricted licensee's on-site</u> [S] surveillance room equipment must have total override capability over all other satellite surveillance equipment located outside the surveillance room.
- 6. For all category "A" licensees, in the event of power loss to the surveillance system, an auxiliary or backup power source must be available and capable of providing immediate restoration of power to all elements of the surveillance system that enable surveillance personnel to observe the table games remaining open for play and all areas covered by dedicated cameras.
- 7. The surveillance system must include date and time generators [which] that possess the capability to display the date and time of recorded events [on video tape recordings]. The displayed date and time must not significantly obstruct the recorded view.
- 8. For all category "A" [and "B"] licensees, the surveillance room must be attended at all times by personnel trained in the use of the equipment, knowledge of the games, and house rules. When necessary, surveillance rooms may be unattended for periods of time not to exceed one (1) hour in any eight (8)-hour period to allow appropriate meal and rest breaks.
- 9. For all category ["C" and "D"] "B" licensees, there must be at least one person on the property at all times [with a working knowledge] trained in the use of the equipment, with knowledge of the games and house rules. Designated personnel must have [and] the ability to operate the surveillance equipment, and who can provide immediate access to the secured location to Board agents upon request.
- 10. For all "C" category licensees, an employee who has working knowledge of the surveillance system and can provide access to the equipment and surveillance coverage must respond to the property within 60 minutes.
- 10. 11. Each [video] camera required by these standards must be installed in a manner that will prevent it from being readily obstructed, tampered with, or disabled by patrons or employees.
- 41. 12. Employees shall not intentionally obstruct surveillance system equipment.
- 42. 13. Where a [PTZ] camera is used to observe gaming and gaming-related activities, the camera must be placed behind a smoked dome, one-way mirror, or similar materials that conceal the camera from view.

 43. 14. Each video camera required by these standards must possess the capability of having its picture displayed on a video monitor and recorded. The surveillance system must include sufficient numbers of monitors and recorders to simultaneously display and record multiple gaming and count room activities [-,] and record the views of all dedicated cameras [and motion activated dedicated cameras].
- 44. 15. The non-restricted licensee must immediately notify on-duty Enforcement Division personnel of any surveillance system malfunction that results in non-compliance with these standards. Reasonable effort must be made to repair each malfunction of the surveillance system equipment required by these standards within seventy-two (72) hours after the malfunction is discovered. [If a malfunction is not repaired within seven (7) days after it is discovered causing the licensee to be in non-compliance with these standards, the licensee must immediately notify the Enforcement Division via facsimile of the malfunction.] The non-restricted licensee must continue to provide the Enforcement Division with substantive system updates until compliance with the system requirements is achieved.
- 15. 16. In the event of a dedicated camera malfunction, the <u>non-restricted</u> licensee must immediately provide alternative <u>surveillance</u> camera coverage or other security measures, such as additional supervisory or security personnel, to protect the subject activity. [If other security measures are taken, the licensee must immediately contact the Enforcement Division who will determine whether the other security measures are adequate.]

STANDARD 1 REQUIRED SURVEILLANCE COVERAGE: SLOT MACHINES

Each slot machine offering a <u>base amount</u> payout of more than [\$250,000] \$500,000 must be monitored by dedicated camera(s) to provide coverage of: (a) all patrons and employees at the slot machine, and (b) the face of the slot machine, with sufficient clarity to identify the payout line(s) of the machines. This requirement does not apply to any slot machine offering a payout of less <u>than</u> \$3,000,000 and monitored by a linked, on-line progressive computer system which has been approved by the Board Chair. (Amended: 10/23.)

STANDARD 2 REQUIRED SURVEILLANCE COVERAGE: TABLE GAMES

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- 1. The surveillance system of all licensees operating [three (3) or more] table games, to include electronic table games operated in conjunction with a dealer, must possess the capability to monitor and record:
 - (a) Each table game area, with sufficient clarity to identify patrons and dealers; and
 - (b) Each table game surface, with sufficient coverage and clarity to simultaneously view the table bank and determine the configuration of wagers, card values, *suits*, and game outcome.
- 2. Each progressive table game with a potential progressive jackpot of \$25,000 or more must be recorded and monitored by dedicated cameras that provide coverage of:
 - (a) The <u>entire</u> table surface, sufficient that the card values and card suits can be clearly identified; and
 - (b) An overall view of the entire table with sufficient clarity to identify patrons and dealers.
 - (c) A view of the progressive meter jackpot amount. If several tables are linked to the same progressive jackpot meter, only one meter needs to be recorded.

STANDARD 3 REQUIRED SURVEILLANCE COVERAGE: CARD GAMES

The surveillance system of [category "A," "B," and "C"] <u>all</u> licensees <u>operating card games</u> must possess the capability to monitor and record: [each card game area, with sufficient coverage to view patrons, dealers, and activities on the card table surfaces.]

- 1. Each card game area, with sufficient clarity to identify patrons and dealers.
- 2. <u>Each card game surface</u>, with sufficient coverage and clarity to simultaneously view the configuration of wagers, card values, and game outcome.
- 3. <u>Each progressive card game with a potential progressive jackpot of \$25,000 or more must be recorded and monitored by dedicated cameras that provide coverage of:</u>
 - (a) The table surface, sufficient that the card values and card suits can be clearly identified; and
 - (b) An overall view of the entire table with sufficient clarity to identify patrons and dealers.
 - (c) A view of the progressive meter jackpot amount. If several tables are linked to the same progressive jackpot meter, only one meter needs to be recorded.
- 4. <u>Licensees offering card rooms must possess the ability to monitor and record general activities within the poker room cage and cashiering areas, including viewing the patron, employees performing the functions, and the cashiering operation.</u>

STANDARD 4 REQUIRED SURVEILLANCE COVERAGE: KENO AND BINGO

- 1. The surveillance system of <u>all</u> [category "A," "B," and "C"] licensees must possess the capability to monitor the keno and bingo ball drawing device or random number generator, which must be recorded during the course of the draw by a dedicated camera or automatically activated camera, with sufficient clarity to identify the balls drawn or numbers selected.
- 2. The surveillance system of <u>all</u> [category "A," "B," and "C"] licensees must possess the capability to monitor and record general activities in each keno game area, with sufficient clarity to identify the employees performing the different functions.
- 3. The surveillance system in the bingo area of all licensees must possess the capability to monitor and record the game board and the activities of the employees responsible for drawing, calling, and entering the balls drawn or numbers selected.

STANDARD 5 REQUIRED SURVEILLANCE COVERAGE: RACE BOOKS, SPORTS POOLS AND PARIMUTUEL BOOKS

The surveillance system of <u>all</u> [category "A," "B," and "C"] licensees must possess the capability to monitor and record general activities in each race book, sports pool, and pari-mutuel book ticket writer and cashier area, with sufficient clarity to identify the employees performing the different functions <u>and the cash drawer transactions</u>. Licensees offering sports book kiosks must possess the ability to monitor and

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record general activities surrounding the kiosk, to clearly view the patron, employees performing functions, and the cashiering operation of the kiosk.

STANDARD 6 REQUIRED SURVEILLANCE COVERAGE: CASINO CAGE AND VAULT

- 1. The surveillance system of <u>all [category "A," "B," and "C"]</u> licensees must possess the capability to monitor and record <u>all areas within the cage. This requirement includes</u> a general overview of <u>all</u> activities occurring in each casino cage and vault area, with sufficient clarity to identify employees within the cage and patrons and employees at the counter areas.
- 2. The casino cage or vault area in which fills and credits are transacted must be monitored by a dedicated camera [or motion-activated dedicated camera] that provides coverage with sufficient clarity to identify chip values and the amounts on the fill and credit slips. Controls provided by a computerized fill and credit system will be deemed an adequate alternative to viewing the fill and credit slips.
- 3. Licensees offering Ticket-In, Ticket-Out (TITO) redemption machines or voucher redemption machines must possess the ability to monitor and record general activities surrounding the machine, with sufficient clarity to identify patrons and the cashiering operation to include the transaction on the machine.

STANDARD 7 REQUIRED SURVEILLANCE COVERAGE: COUNT ROOMS

- 1. The surveillance system of <u>all [category "A," and "B," and "C"]</u> licensees must possess the capability to monitor and record all areas <u>within the count room</u>. <u>This requirement includes areas</u> where coin may be stored or counted, including the hard count room, all doors to the hard count room, all scales and wrapping machines, and all areas where uncounted coin may be stored during the drop and count process.
 - [(a) Coverage of scales must be sufficiently clear to view any attempted manipulation of the recorded data.
- (b) The table games drop box storage rack or area must be monitored by either a dedicated camera or a motion-detector activated camera.]
- 2. The surveillance system of <u>all [category "A," and "B," and "C"]</u> licensees must possess the capability to monitor and record the soft count room, including all doors to the room, all drop boxes, safes, and counting surfaces, and all count team personnel. The counting surface area must be continuously monitored by a dedicated camera during the soft count.

For count rooms utilizing currency counters and currency sorters, the surveillance system must possess the capability to monitor and record all areas where currency is sorted, stacked, counted, verified, or stored during the count process. Coverage of the currency counting machines and currency sorting machines must be sufficiently clear to view the currency input, output, and reject areas.

STANDARD 8 REQUIRED SURVEILLANCE COVERAGE: SECURITY OFFICES

The casino surveillance system of <u>all [category "A," "B," and "C"]</u> licensees must possess the capability to monitor and record, in both audio and video, the <u>entire</u> area of any security office or other room in which persons may be detained by casino security personnel. A notice must be posted in the security office or other room advising all persons that the area is under video and audio surveillance. When a person is detained by casino security personnel in the casino security office, the detention and any questioning, must be recorded. A person is considered to be detained when the person has been detained by casino security personnel and confined in the casino security office in such a manner as to deprive [him] them of the ability to leave voluntarily.

STANDARD 9 RECORDS

1. All video recordings of coverage [provided by the dedicated cameras or motion-activated dedicated cameras] required by these standards must be retained for a minimum of [seven (7)] fifteen (15) days,

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except for recordings of detentions and questioning by security personnel, which must be retained for a minimum of thirty (30) days. [All other recordings must be retained a minimum of three (3) days.]

- 2. Each <u>non-restricted</u> licensee must include in its written surveillance system plan and comply with a procedure for the storage and identification of all video recordings it is required to retain.
- 3. The video recording of a recorded event must be provided to a Board agent upon [his] request. At the request and expense of the licensee, a copy of the event will be provided to the licensee by the Board.
- [4. Category "A" and "B" licensees must have the capability to produce a still copy or photograph of the images depicted on a video recording, which must be provided to a Board agent upon request. This may be accomplished using a video printer, still camera or other available means.]
- 4.5. Each licensee must maintain a log that documents each malfunction and repair of the surveillance system (as defined in this standard). The log must state the time, date and nature of each malfunction, the efforts expended to repair the malfunction and the date of each effort, the reasons for any delays in repairing the malfunction, the date the malfunction is repaired and where applicable, any alternative security measures that were taken. The log should also reference, by date and time, any communication with the Board concerning any malfunction or corrective action. The log must be retained for a minimum of one (1) year after the date of the last entry in it.

STANDARD 10 REQUIRED SURVEILLANCE COVERAGE: GAMING SALONS

- 1. Each slot machine <u>offering a base amount payout of more than \$500,000 must be monitored by dedicated camera(s) to provide coverage of:</u>
 - (a) All patrons and employees at the slot machine, and
- (b) The face of the slot machine, with sufficient clarity to identify the payout line(s) of the machines. This requirement does not apply to any slot machine offering a payout of less than \$3,000,000 and monitored by a linked, online progressive computer system which has been approved by the Board Chair. [located within a gaming salon shall be monitored simultaneously and on a continuous basis by dedicated video cameras with enough resolution to readily identify the reel strip symbols, card values, or any other machine indication used to determine game outcome or malfunction.]
- 2. Each table <u>and card</u> game offered within a gaming salon must be monitored by dedicated cameras that provide coverage of:
 - (a) The table surface, sufficient that the card values and suits can be clearly identified;
 - (b) An overall view of the entire table with sufficient clarity to identify patrons and dealers; and
- (c) A separate, dedicated camera positioned to view the playing surface, including chips and currency inserted into the drop box opening, and the number and denominations of all chips and lammer buttons in the chip tray, and any additions or removals of chips or lammers to or from the chip tray.
- 3. The entire area within a gaming salon, including all ante rooms, with the exception of rest[-]rooms, shall be monitored by dedicated [video] cameras.
- 4. A dedicated video camera shall monitor any area within the gaming salon where lammer buttons, credit instruments, rim cards, chips, tokens, or other representatives of value are stored in any such salon, whenever any of these representatives of value are present, drop boxes are attached to gaming tables, or any form of gaming is being conducted.
- 5. All monitoring through surveillance cameras must be recorded continuously and maintained for a period of not less than forty-five (45) days. All recordings must have a minimum of a fault-tolerant [RAID 5] configuration and must be stored on suitable non-volatile media approved by the Chair's designee. (Effective: 11/08/21.)

STANDARD 11 REQUIRED SURVEILLANCE COVERAGE: CLUB VENUES

- 1. During all hours of operation, and in cooperation with the licensee, when applicable, each club venue located on the premises of a non-restricted gaming establishment must record the following areas within the club venue by providing clear, dedicated coverage of:
 - (a) Club venue ingress/egress
 - (b) Designated security areas and all security podiums

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(c) Cashiering for entry to the venue, with sufficient clarity to identify the cashier and the cash drawer transaction.

- (c) (d) Bars
- (d) (e) Public restroom doors/entryways
- (e) (f) Entrances to all restricted areas
- (f) (g) Security office or other designated detention room where persons may be detained as provided in subsection 2 below.
- (g) (h) General overviews of guest and employee activities throughout the club to include dance floors, walkways, and seating areas.
- 2. The club venue surveillance system must monitor and record, in both audio and video, the area of any security office or other designated detention room in which persons may be detained by security personnel. A notice must be posted in the security office or other designated detention room advising all persons that the area is under video and audio surveillance. When a person is detained in [the] a club venue, security office, or other designated detention room, the detention and any questioning [,] must be recorded. A person is considered to be detained when the person has been detained by club venue security personnel and confined in the club venue security office or other designated detention room in such a manner as to deprive [him] them of the ability to leave voluntarily.

Surveillance Equipment:

- 1. A digital surveillance system for all club venues shall be maintained within a secured location on the premises of a non-restricted gaming establishment. The entrance to <u>the</u> surveillance room must be located so that it is not readily accessible by either employees or the general public.
- 2. The surveillance system must include the date and time of recorded events. The displayed date and time must not significantly obstruct the recorded view.
- 3. Each video camera required by these standards must possess the capability of having its picture displayed on a video monitor and recorded.
- 4. During all hours of operation, there must be at least one person on the property with a working knowledge and the ability to operate the surveillance system.
- 5. Access to a surveillance room must be limited to surveillance personnel and other authorized personnel in accordance with the club venue's written surveillance system plan. Immediately upon request and presentation of proper identification presented to any authorized person, any agent of the Board must be provided access.
- 6. <u>On-site</u> [S]surveillance room equipment within the club venue must have total override capability over all other satellite surveillance equipment located outside the surveillance room.
 - 7. The digital system must incorporate a video verification encryption code (watermark).
- 8. [Each surveillance system must provide notification of any failures of the cameras and/or DVR the media storage system.] In the event of a dedicated camera malfunction, the licensee must immediately provide alternative surveillance camera coverage or other security measures, such as additional supervisory or security personnel, to protect the subject activity.
- 9. [Each surveillance system failure must be documented, and the operator must report all failures to the non-restricted licensee. Club venues which cannot resolve malfunctions within a seven (7)-day period must notify the Enforcement Division of the failure.] The licensee must immediately notify on-duty Enforcement Division personnel of any surveillance system malfunction that results in non-compliance with these standards. Reasonable effort must be made to repair each malfunction of the surveillance system equipment required by these standards within seventy-two (72) hours after the malfunction is discovered. The licensee must continue to provide the Enforcement Division with substantive system updates until compliance is achieved.

[Digital Video] Recording Standards:

All [(DVR)] surveillance recording equipment or VMS camera software [equipment and systems] used by a club operator to comply with the requirements of the club venue surveillance standards, shall:

- (a) Record at a minimum of [seven-and-one-half (7.5)] thirty (30) images per second.
- (b) Have visual resolution of sufficient clarity to meet all published club venue surveillance standards.

Records Retention:

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All video recordings of coverage required by these standards must be retained for a minimum of [seven (7)] fifteen (15) days, except for recordings of formal security interviews, detentions, and medical evaluations/treatments, which must be retained for a minimum of thirty (30) days. (Effective: 05/01/16.)

STANDARD 12 [DIGITAL VIDEO] RECORDING STANDARDS

- 1. As used herein, [a] "surveillance recording system" ["digital video recording" (DVR)] or VMS shall mean[: "]visual images of the natural world converted into numbers and stored on a [tape,] digital storage array [video disk,] or other storage medium[,] for later reproduction.["]
- 2. All [DVR] <u>surveillance recording</u> equipment <u>or VMS software</u> [and systems] used by a <u>non-restricted</u> licensee in their surveillance system to comply with the requirements of the Surveillance Standards, shall:
 - (a) Be capable of recording and, thereafter, being viewed, at a minimum of thirty (30) images per second, [full screen,] in real time.
 - (b) Have visual resolution of sufficient clarity to meet all published Surveillance Standards.
 - (c) Maintain for a period of not less than [seven (7)] fifteen (15) days, all images obtained from the video cameras.
 - (d) Have a failure notification system that provides an audible, as well as a visual notification of any failure in the surveillance system or the [DVR] recording media storage system. For all unstaffed rooms, the system must have the ability to remotely notify operators.
 - (e) Have a media storage system that is configured so that a failure of any single component will not result in the loss of any data from the media storage system.
 - (f) For areas where gaming is conducted, cameras not specifically addressed by the surveillance standards must provide a minimum of [seven-and-one-half (7.5) full screen] thirty (30) frames per second.
- 3. [Any part of a Category "A," "B," or "C" licensee's surveillance system that uses a DVR, must not have more than eight (8) cameras required by the published surveillance standards in the first stage of concentration, unless the licensee has a fault tolerant or redundant system so there is no loss of data in the event of a failure of a single first stage of concentration.]
- 4. <u>3.</u> Access, or the ability to access, a surveillance <u>recording</u> system <u>[using DVRs,]</u> from any location outside of the surveillance room, <u>including remote access</u>, must be <u>[disclosed in a quarterly report filed with] reported to</u> the Enforcement Division's <u>Operations Unit</u> <u>[of the Gaming Control Board which sets forth]</u> <u>before such access is installed and used.</u> <u>The notification must specify [the] each remote</u> location and to whom access is being provided <u>[, other than]</u>. <u>Access to the surveillance system, including all remote viewing, must be restricted to</u> surveillance personnel and key employees <u>who have a need to know or perform a supervisory function</u>. <u>[, and certifies that the transmission is encrypted, fire walled on both ends and password protected.]</u>
- 5. <u>4.</u> If remote access is being conducted because of surveillance room consolidation, the licensee will notify the Enforcement Division's Operations Unit before the consolidation. Additionally, all surveillance consolidations must comply with the following:
 - (a) The consolidation must maintain or exceed the licensee's current surveillance room staffing levels. (b) All casino surveillance rooms on a licensee's footprint must remain fully functional with the capability to monitor and record all gaming activity within the casino. Additionally, all original surveillance locations must have an override capability to interrupt the remote surveillance location if needed.
 - (c) Board agents must be granted immediate access 24 hours a day to the consolidated surveillance room and/or original surveillance rooms upon request.
- The licensee must ensure that best practices used in Information Technology, computer networking, encryption, and password management are always followed to prevent unauthorized access to the surveillance system and the exfiltration of data contained within the system. The licensee will ultimately be held responsible for the security of the system and the network.
- **6.** <u>5.</u> All digital <u>storage arrays, [video disks] surveillance footage,</u> or other storage media produced from the <u>[DVR] recording</u> system must contain the data with the time and date it was recorded superimposed, the media player that has the software necessary to view the <u>[DVR]</u> images, as well as a video verification encryption code (also known as a watermark).

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- 6. [A video verification encryption code (watermark), must be submitted to the Gaming Control Board, at no cost to the Board, before the Board's inspection and approval of the DVR system.]
- 7. 6. Any failure of a [DVR] non-restricted licensee's storage media system that does not have redundancy to mitigate the failure[.] must be repaired or replaced within eight (8) hours [of the failure].
- 8. 7. All [DVR] surveillance recording equipment must be monitored and secured in areas that safeguard the equipment and limit access to authorized personnel. [located in the surveillance room of Category "A" and "B" licensees, and the secure location required of Category "C" and "D" licensees by Surveillance Standard 2.010(2), and the Surveillance Department shall be ultimately responsible for its proper operation and maintenance.]
- 9. 8. The Board Chair, in [his] the <u>Board Chair's</u> sole discretion, may waive one or more of the requirements of this section upon good cause shown.

[10. This section shall become effective November 23, 2005.]

(Effective: 11/23/05. Amended: 10/23.)

STANDARD 13 SURVEILLANCE SYSTEM STANDARDS

The surveillance system of <u>all [category "A," "B," or "C"] non-restricted</u> licensees.] must be [established] <u>designed</u> and thereafter.] maintained.] so that <u>no single point of [a]</u> failure [of any part or component] will [not] result in the cessation of more than 50% of the surveillance coverage <u>within any</u> [of the] gaming area. (Effective: 11/23/05.)

Exemption: The Chair of the Board, by administrative approval, may exempt a licensee from compliance with any of these standards. All requests for exemption must be in writing and state the justification for the exemption and proposed alternative methods, if any, the licensee will undertake to accomplish the stated purpose of these standards under Nevada Gaming Commission Regulation 5.160(2).

STANDARD 14 RESTRICTED LICENSEES

All restricted gaming establishments must install a surveillance system to ensure that gaming areas and the cashier operation of the gaming machines are adequately supervised and monitored. The licensee must designate an employee with working knowledge of the surveillance system to provide access to the equipment and surveillance coverage upon request within 24 hours. Additional guidance for restricted licensees is provided in 2.010 Surveillance Equipment and Standard 12 Recording Standards.

End - Surveillance Standards

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